

CONDITIONS OF RESERVATION AND SALE OF A STAY IN A PITCH

HOURS AND DAY OF ARRIVAL AND DEPARTURE :

Over-night reservation, arrival between 14h00 and 19h00 or 20h00 during July and August, departure before 12:00 a.m.

OCCUPATION OF CAMPSITE :

⊗ **to preserve the peace and quiet of the campground, groups are not accepted.**

⊗ **minors who are not accompanied by their parents are not accepted.**

a car, 6 people including 4 adults maximum, a tent or a caravan or a motor home, a dog (tattooed and vaccinated, except dog of category 1 and 2) by pitch. It is possible to add a small tent without supplement of tariff.

GUARANTEE: 20€

The guarantee requested from the arrival, will be **refunded upon departure** entirely or partially, **after returning the identity bracelets, keys and CEE adaptors, checking the cleanliness of the campsite and noticing possible damages.** The deductions will be fixed or on estimate according to the importance.

Fixed deductions:

Bracelet of identification not returned	Baby key	européen adapter
1.00€	8.00€	15.00€

BOOKING :

Bookings are not transferable. Under no circumstances may they be transferred or sub-let. If several families wish to follow one another on the same pitch, each family will be required to sign a contract and holiday dates must be consecutive. All inoccupied pitches must be cleared of all equipment.

If there is any change to holiday dates, we cannot guarantee to provide the same pitch .

The reservation of a stay in a camping site becomes effective only upon our agreement and after receipt of the reservation contract with the requested deposit of 20% of the Total price of the stay, the reservation fee (6.00 € for a reservation completely online or 12.00 € for a reservation completely or partially by mail) and the insurance cancellation (optional, but advised) . Payment methods available, online : **banker's card**, mail : **banker's card, bank transfer.**

PAYMENT OF THE BALANCE :

The payment of the balance is payable in full on arrival. No reduction will be given for late arrival or early departure.

Payment methods available : **cash, banker's card.**

RESERVATION LATE:

In the event of reservation less than 15 days before the beginning of the stay, the reservation on line is obligatory.

IN THE EVENT OF CANCELLATION :

Because of the customer : Booking fees and insurance cancellation (optional, but advised) are never refunded.

You will be reimbursed :	No insurance	With insurance
More than 30 days before the arrival	Deposit - 10%	20% of the amount of stay*
Between the 30th and 16th days before the arrival	Deposit - 15%	deposit*
From the 15th day till the arrival	0	somme réglée*
Interruption stay	0	Refund of remaining stay*

* Provided the reason of cancellation or interruption is covered by the insurance. (see additional document)

Because of the manager of the camp-site: cancellation before the beginning of the stay will be notified to the customer by registered letter with acknowledgement of delivery. The customer will be immediately refunded versed sums. He will receive moreover an allowance at least equal to the penalty which he would have supported if cancellation had intervened of its fact on this date. These provisions does not apply when he is concluded a friendly agreement having for object acceptance by the customer from a stay of substitution suggested by the camp-site.

The ARRIVAL :

The customer must present himself the specified day, at the hours mentioned on his confirmation of reservation. In the absence of any message from the signatory of the contract, stating that he has had to postpone his arrival date, the pitch available for hire 24 hours after the arrival date stated on the booking contract, and full payment for the services will be required.

THE STAY :

All campers must abide by site regulations.

The customer is responsible for all the damage occurring of his fact, it belongs to him to be assured.

The campground declines any responsibility in the event of flight, fire, bad weather etc...